

**Send by email:** SeneddPAPA@senedd.wales

30 January 2023

**Russell George MS**

Chair, Health and Social Care Committee

**Mark Isherwood MS**

Chair, Public Accounts and Public Administration Committee

Welsh Parliament

Cardiff Bay

Cardiff

CF99 1SN

Dear Russell and Mark

**Welsh Community Care Information System (WCCIS)**

Thank you for your letter dated 5<sup>th</sup> December 2022 regarding the above system. Please accept my apologies for not providing a response by the deadline of 13<sup>th</sup> January 2023. I will address the questions in turn:

*1. Whether your health board has agreed to adopt the Welsh Community Care Information System (WCCIS)*

I can confirm that Powys Teaching Health Board (PTHB) has agreed to adopt the Welsh Community Care Information System (WCCIS), namely CareDirector. The health board was the first to secure a commitment to the system and prioritised implementation together with Powys County Council.

*2. If so, an overview of the current position in implementing WCCIS within the health board.*

Since the WCCIS programme commenced, PTHB implemented the CareDirector system quickly in partnership with Powys County Council and we have 1246 enabled accounts across the organisation. This equates to 252 service teams using the system and the system has been configured for health and social care use. The system represented a good opportunity to enable more records to be easily accessible, particularly important given the complexity of the pathways and geography

of Powys. In addition, many health care systems have been focused on hospital care and pathways. The system has provided benefits to the organisation and to clinical teams. There have been some challenges however in relation to performance of the system approximately a year ago; now resolved. Practitioners would benefit from additional functionality enabled for example by having the full mobile application available. Furthermore, there is an opportunity for increased interoperability with other systems such as Welsh Patient Administration Solution (WPAS).

*3. If your health board has chosen to use a different system instead of WCCIS:*

We have not chosen to use a different system instead of CareDirector. We are actively participating in the strategic review and continually assess requirements to ensure an ongoing service improvement plan is in place and the system meets the needs of our community and mental health services.

I trust this information is helpful to the work of the Committees. Please do not hesitate to get back in touch should any further information be of value.

Yours sincerely

A handwritten signature in cursive script that reads "Carol Shillabeer".

**Carol Shillabeer**  
**Chief Executive**